

# belk MEMBER SERVICES INFORMATION — 2022 BENEFITS

To make using your benefits easier for you, here's a one-stop shopping place for all your important member services contact information.

For information about:	Contact the claims administrator:	By phone:	By website:
Medical Plans (Premier, Standard, Basic)	BlueCross BlueShield of North Carolina	1-800-422-2717	<a href="http://www.bluecrossnc.com">www.bluecrossnc.com</a>
Health Savings Account	Optum	1-833-229-4433	<a href="http://www.connectyourcare.com">www.connectyourcare.com</a>
Signature Service Concierge	BlueCross BlueShield of North Carolina	1-800-422-2717	<a href="http://www.bluecrossnc.com">www.bluecrossnc.com</a>
HealthLine Blue Nurse Line	BlueCross BlueShield of North Carolina	1-877-477-2424	<a href="http://www.bluecrossnc.com/health-line-blue">www.bluecrossnc.com/health-line-blue</a>
Prescription Drugs	Express Scripts	1-800-797-2283	<a href="http://www.express-scripts.com/belk">www.express-scripts.com/belk</a>
Teladoc Telehealth Services	BlueCross BlueShield of North Carolina	1-800-TELADOC (835-2362)	<a href="http://www.teladoc.com">www.teladoc.com</a>
Tobacco Cessation	QuitlineNC	1-800-QUIT-NOW (1-800-784-8669)	<a href="http://www.quitlinenc.com">www.quitlinenc.com</a>
	Express Scripts	1-800-797-2283	<a href="http://www.express-scripts.com">www.express-scripts.com</a>
Livongo Diabetes and Hypertension Support	Livongo	1-800-945-4355	<a href="http://get.livongo.com/belk/now">get.livongo.com/belk/now</a>
Dental Plan	Delta Dental of North Carolina	1-800-662-8856	<a href="http://www.deltadentalnc.com">www.deltadentalnc.com</a>
Vision Plan	EyeMed	1-866-804-0982	<a href="http://www.eyemed.com">www.eyemed.com</a>
Dependent Care Flexible Spending Account	Optum	1-833-229-4433	<a href="http://www.connectyourcare.com">www.connectyourcare.com</a>
Employee Assistance Program	SupportLinc	1-888-881-5462	<a href="http://www.supportlinc.com">www.supportlinc.com</a> (use group code "belk")
Life and AD&D Insurance	Unum	1-800-445-0402	<a href="http://www.unum.com">www.unum.com</a>
Disability Benefits	Unum	1-877-721-3196	<a href="http://www.unum.com">www.unum.com</a>
Accident, Critical Illness and Hospital Indemnity Insurance	Unum	1-800-635-5597	<a href="http://www.unum.com">www.unum.com</a>
Home, Auto, Pet, and Identity Theft Insurance	Mercer Voluntary Benefits	1-855-429-8818	<a href="http://MyBelkBenefitsPlus.com">MyBelkBenefitsPlus.com</a>
MetLife Legal Plan	MetLife	1-800-GET MET 8 (1-800-438-6388)	<a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>
401(k) Plan	Charles Schwab	1-800-724-7526	<a href="http://www.workplace.schwab.com">www.workplace.schwab.com</a>
Belk Deals and Discounts (BenefitHub)	BenefitHub		<a href="http://belk.benefitHub.com">belk.benefitHub.com</a>
Employment Verification	The Work Number	1-800-367-5690 (Belk Code: 18109)	<a href="http://www.theworknumber.com">www.theworknumber.com</a>
General questions about your Belk benefits	HR Shared Services	1-800-588-3700	<a href="mailto:HRSharedServices@Belk.com">HRSharedServices@Belk.com</a>